

# HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

## INVESTOR GRIEVANCES REDRESSAL (STOCK BROKING DIVISION)

### Data for month ending June 30, 2022

SN 1	Received from	forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
		3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIII		
3	Stock	NITT			TTIE	NIL		NIL
	Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NII			
			NIL	NIL	NIL	NIL		NIL

#### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4		
1	June-2022	NIL			6
2	May-2022		NIL	NIL	NIL
3	April-2022	NIL	NIL	NIL	NIL
		NIL	NIL	NIL	NIL
4	March-2022	NIL	NIL		
5	February-2021	NIL		NIL	NIL
	The second secon		NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.



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#### Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2021-22				
	<b>Grand Total</b>				-

